

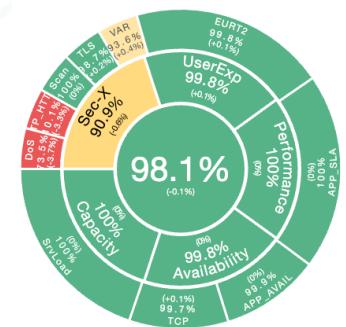


Sharkmon

Monitor your PCAP Data

- anything and everywhere

Andreas Diedrich
Packetfest'25



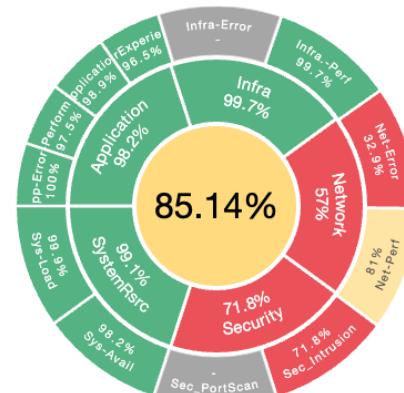
InterView

network solutions
since 1996

DPA
network packet analysis

IT Service
management

Since 2015
Working on Integration





Why we are here

Wireshark / Tshark

- Wireshark / Tshark is not just a tool
 - it is the diamond of packet data
 - The global reference for packet analysis
- 3.000 protocols
- 317.000 display filter = 317.000 metrics !
- Each of these fields including data and/or information
- Usecases
 - Network, infrastructure , application, performance, incidents, security, industry, finance, health, Telco...
 - Constantly new protocols
 - (last 4 years - UIC, HTTP/3, MASQUE, STUN, TURN, ICE, SCTP, WebTransport, RIFT, Flowspec v2 amo.)
 - And daily new attack types (ca. 30.000 per year)

Not using tshark for packet analysis monitoring does create immediately gaps



Lets start - tshark for Monitoring

anyone can do it !

Tshark Data delivery

- Each of **317.000 filter fields** can be selected
- **RingBuffer capture** – eg. every minute one file – can cover days, weeks, months, years
- 100s of different data fields in a single command
- various data aggregation schemes (COUNT, MAX, AVG...)
- analysis/inter-frame calculation
 - Retransmisisons
 - Timing (RTO,iRTT, DNS Time...)
 - experts
- export to standard formats (json, CSV...)
 - Every minute one
 - 1000 Pcap files -> 1.000 Json Files
 - Export DB

Protocol	# Fields
Arp	55
BGP	910
BootP	530
DHCP	591
DLSW	71
DNS	378
ETH	37
FTP	38
H323	45
Hsrp	44
http	107
http2	162
Icmp	108
Imap	18
IP	140
Ipv6	384
Mpls	24
mySQL	292
Nbns	52
Netbios	53
Nfs	691
NTP	346
OSFP	337
QUIC	322
...	...

Standard Requirements for DPA Monitoring

- Potentially all Protocols (Tshark logic filter) – user decides !!
- All fields per protocol – user decides !!
- Database for longtime data store
- Incident detection
- Alerting
- Anomaly
- Reporting
- **The rest is “private” decision**
 - Plattform
 - Indexing
 - Dashboards
 - Value

Tshark Commands

1. **Pcap file Summary** - capinfos -TRB trace.pcap
2. **Conversations** - tshark -qr trace.pcap -z conv,ip
3. **Protocols** - tshark -qr trace.pcap -z io,phs

4. --z io,stat, data statistic

1. incl. free selectable granularity, aggregation (avg(MIN/MAX/SUM))
2. tshark -qr **trace.pcap** -z
io,stat,1,"COUNT(tcp)tcp","AVG(tcp.analysis.rto)tcp.analysis.rto"

5. „-T fields -e“ every packet data field

```
1. tshark -2 --enable-protocol transum -qnrl "YOUR_PCAP_TO_REPLACE.pcap" -t u -Tfields -E header=y -e frame.protocols -e frame.time_epoch -e frame.len -e ip.src -e ip.dst -e tcp.srcport -e tcp.dstport -e udp.srcport -e udp.dstport -e http.response -e tls.record.version -e tls.record.content_type -e tls.handshake.type -e transum.art -e dns.time -e dns.flags.rcode -e http.time -e http.request.method -e http.response.code -e tcp.flags -e tcp.analysis.zero_window -e tcp.analysis.window_full -e tcp.flags.reset -e ip.ttl -e tcp.flags.fin -e tds.type -e tls.alert_message.level -e tls.alert_message.desc -e tls.app_data_proto -e icmp.code -e smb2.nt_status -e tcp.analysis.rto -e tcp.analysis.retransmission -e smb2.time -e ntp.flags.mode -e ntp.flags.li -e tcp.analysis.duplicate_ack -e tds.status.reset_conn -e sip.Status-Code -e http.request.uri -e quic.long.packet_type -e quic.ack.gap -e tcp.flags.syn -e tcp.flags.ack -e tcp.analysis.fast_retransmission -e arp.duplicate-address-detected -e dnsqry.name -e tcp.port -e http.request.full_uri -e tls.record.length -e smtp.req.parameter -e ftp.request.command -e tcp.payload -e tcp.analysis.initial_rtt -e tcp.seq -e tcp.ack -e tcp.time_relative -e http.response.code.desc -e http.request -e icmp.type > "YOUR_SCV_TO_REPLACE.csv"
```

- example 125 Metrics
- creates a record for each packet – huge amount of data !
- for us biggest challenge / last way

Application (18)		Tshark filter
<input checked="" type="checkbox"/>	> HTTP.Response	http.response (cnt, cntdev)
<input checked="" type="checkbox"/>	> HTTP.Time (Ind)	http.time (timing, cnt, avg, max, sum)
<input checked="" type="checkbox"/>	> HTTP.LOCK	http.request.method == "LOCK" (cnt, cntdev)
<input checked="" type="checkbox"/>	> HTTP.GET	http.request.method == "GET" (cnt)
<input checked="" type="checkbox"/>	> HTTP.POST	http.request.method == "POST" (cnt, cntdev)
<input checked="" type="checkbox"/>	> HTTP.RC500 (Ind)	http.response.code>499 (pct, cnt, cntdev)
<input checked="" type="checkbox"/>	> TDS.SQ_Batch	tds.type == 1 (cnt)
<input checked="" type="checkbox"/>	> TDS.TDS7_preLogin	tds.type == 18 (cnt)
<input checked="" type="checkbox"/>	> TDS.Response	tds.type == 4 (cnt, cntdev)
<input checked="" type="checkbox"/>	> TDS.RPC_Call	tds.type == 3 (cnt)
Total: 58		To page
Security (28)		Tshark filter
<input checked="" type="checkbox"/>	> HTTP_HTTPS.RC400 (Ind)	http.response.code==400 (pct, cnt, cntdev)
<input checked="" type="checkbox"/>	> TLS.v10	tls.record.version == 0x0300 or tls.record.version == 0x0301 (pct, cnt, cntdev)
<input checked="" type="checkbox"/>	> TLS.Alert_Warning (Ind)	tls.alert_message.level == 1 (pct, cnt, cntdev)
<input checked="" type="checkbox"/>	> TLS.Alert_Fatal (Ind)	tls.alert_message.level == 2 (pct, cnt, avg, max, sum, cntdev)
<input checked="" type="checkbox"/>	> TLS.Alerts (Ind)	tls.alert_message.desc (pct, cnt, code, cntdev)
<input checked="" type="checkbox"/>	> DoS.Sync (Ind)	tcp.flags == 0x0002 (pct, cnt, cntdev)
<input checked="" type="checkbox"/>	> DoS.SynAck (Ind)	tcp.flags == 0x0012 (pct, cnt, cntdev)
<input checked="" type="checkbox"/>	> DoS.Final_ACK (Ind)	tcp.seq == 1 && tcp.ack == 1 && tcp.flags == 0x010 (pct, cnt, cntdev)
<input checked="" type="checkbox"/>	> Scan.HighSync	tcp.flags == 0x0002 (pct, cnt, cntdev)
<input checked="" type="checkbox"/>	> HTTP_HTTPS.SQL-Inject	http.request.uri contains "select" or http.request.uri contains "union" or ht...
<input checked="" type="checkbox"/>	> HTTP_HTTPS.XSS	http.request.uri contains "script" (cnt, cntdev)
<input checked="" type="checkbox"/>	> HTTP_HTTPS.Pishing (Ind)	http.request.uri contains "php" or http.request.uri contains "login" (pct, cnt,...)
arq.duplicate-address-detected (pct, cnt, cntdev)		



Tshark Data commands

What **-z io,stat**,

- Tshark -qr trace.pcap -z io, stat, 10, "COUNT(tcp)tcp","COUNT(tcp.analysis.retransmission)tcp.analysis.retransmission","COUNT(tcp.analysis.retransmission)tcp.analysis.fast_retransmission","COUNT(tcp.analysis.rto)tcp.analysis.rto","AVG(tcp.analysis.rto)tcp.analysis.rto","MAX(tcp.analysis.rto)tcp.analysis.rto"
- Benefits : very clear data, data volume is small / each time span one line
- Challenge : no IP addresses / Ports assignment

IO Statistics							
Duration: 606.387873 secs							
Interval: 10 secs							
Col 1: COUNT(tcp)tcp 2: COUNT(tcp.analysis.retransmission)tcp.analysis.retransmission 3: COUNT(tcp.analysis.retransmission)tcp.analysis.fast_retransmission 4: COUNT(tcp.analysis.rto)tcp.analysis.rto 5: AVG(tcp.analysis.rto)tcp.analysis.rto 6: MAX(tcp.analysis.rto)tcp.analysis.rto							
Interval 1 COUNT 2 COUNT 3 COUNT 4 COUNT 5 AVG 6 MAX							
0 <> 10	199	0	0	0	0.000000	0.000000	
10 <> 20	182	0	0	0	0.000000	0.000000	
20 <> 30	147	0	0	0	0.000000	0.000000	
30 <> 40	181	0	0	0	0.000000	0.000000	
40 <> 50	486	0	0	0	0.000000	0.000000	
50 <> 60	179	0	0	0	0.000000	0.000000	
60 <> 70	143	0	0	0	0.000000	0.000000	
70 <> 80	187	0	0	0	0.000000	0.000000	
80 <> 90	174	0	0	0	0.000000	0.000000	
90 <> 100	223	0	0	0	0.000000	0.000000	
100 <> 110	1828	0	0	0	0.000000	0.000000	
110 <> 120	154	0	0	0	0.000000	0.000000	
120 <> 130	172	0	0	0	0.000000	0.000000	
130 <> 140	852	0	0	0	0.000000	0.000000	
140 <> 150	177	0	0	0	0.000000	0.000000	
150 <> 160	230	0	0	0	0.000000	0.000000	
160 <> 170	513	0	0	0	0.000000	0.000000	
170 <> 180	575	2	0	2	0.021480	0.022695	
180 <> 190	438	7	0	7	0.021444	0.027190	
190 <> 200	104	0	0	0	0.000000	0.000000	

Who and when requires **-T fields**

- Tshark -qr trace2.pcap -Y "tcp.analysis.retransmission" -T fields -e ip.src -e ip.dst -e tcp.srcport -e tcp.dstport -e tcp.analysis.retransmission -e tcp.analysis.fast_retransmission -e tcp.analysis.rto
 - **Each packet = one line in export file**
 - **10 Gbps = 1 GB/sec = 1 mio pps !!! = 1 Mio lines in export file**

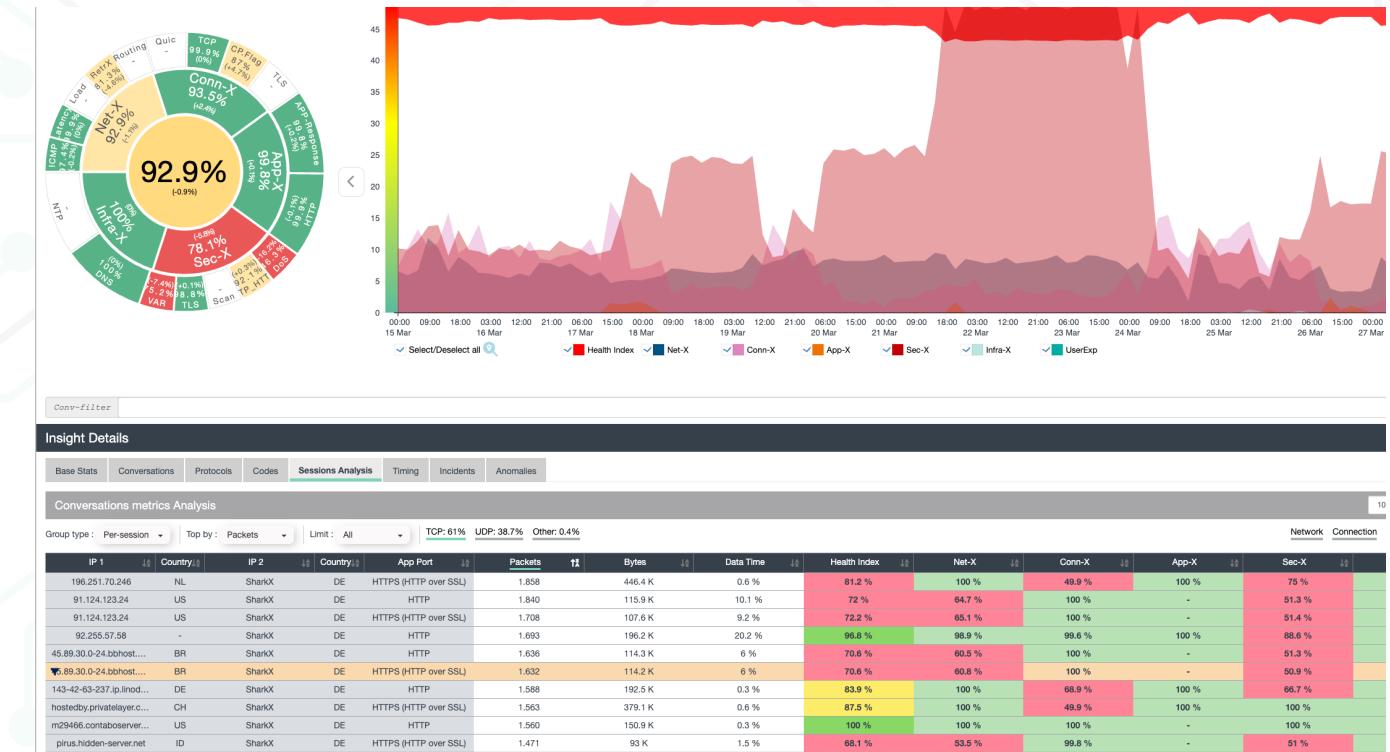
192.168.178.37	17.248.209.72	64256	443	1	0.022825000
13.107.213.45	192.168.178.37	443	64202	1	0.052445000
192.168.178.37	148.251.120.247	64290	443	1	0.092634000
192.168.178.37	148.251.120.247	64290	443	1	0.131608000
148.251.120.247	192.168.178.37	443	64290	1	0.000001000
192.168.178.37	148.251.120.247	64290	443	1	0.079833000
192.168.178.37	148.251.120.247	64306	443	1	0.039949000
192.168.178.37	148.251.120.247	64306	443	1	0.079401000
192.168.178.37	148.251.120.247	64306	443	1	0.067025000
148.251.120.247	192.168.178.37	443	64306	1	0.135785000
192.168.178.37	108.138.36.22	64409	443	1	0.031376000
192.168.178.37	108.138.36.34	64408	443	1	0.044714000
199.232.191.6	192.168.178.37	443	64436	1	



t(shark)mon data and results

- Tshark is the core of analysis
- Sharkmon is the „big data“ organizer – around tshark data

```
tshark -2 --enable-protocol transum -qnrl "YOUR_PCAP_TO_REPLACE.pcap"  
-t u -T fields -E header=y -e frame.protocols -e frame.time_epoch -e  
frame.len -e ip.src -e ip.dst -e tcp.srcport -e tcp.dstport -e udp.srcport -e  
udp.dstport -e http.response -e tls.record.version -e tls.record.content_type  
-e tls.handshake.type -e transum.art -e dns.time -e dns.flags.rcode -e  
http.time -e http.request.method -e http.response.code -e tcp.flags -e  
tcp.analysis.zero_window -e tcp.analysis.window_full -e tcp.flags.reset -e  
ip.ttl -e tcp.flags.fin -e tds.type -e tls.alert_message.level -e  
tls.alert_message.desc -e tls.app_data_proto -e icmp.code -e  
smb2.nt_status -e tcp.analysis.rto -e tcp.analysis.retransmission -e  
smb2.time -e ntp.flags.mode -e ntp.flags.li -e tcp.analysis.duplicate_ack -e  
tds.status.reset_conn -e sip.Status-Code -e http.request.uri -e  
quic.long.packet_type -e quic.ack.gap -e tcp.flags.syn -e tcp.flags.ack -e  
tcp.analysis.fast_retransmission -e arp.duplicate-address-detected -e  
dns.qry.name -e tcp.port -e http.request.full_uri -e tls.record.length -e  
smtp.req.parameter -e ftp.request.command -e tcp.payload -e  
tcp.analysis.initial_rtt -e tcp.seq -e tcp.ack -e tcp.time_relative -e  
http.response.code.desc -e http.request -e icmp.type >  
"YOUR_SCV_TO_REPLACE.csv"
```

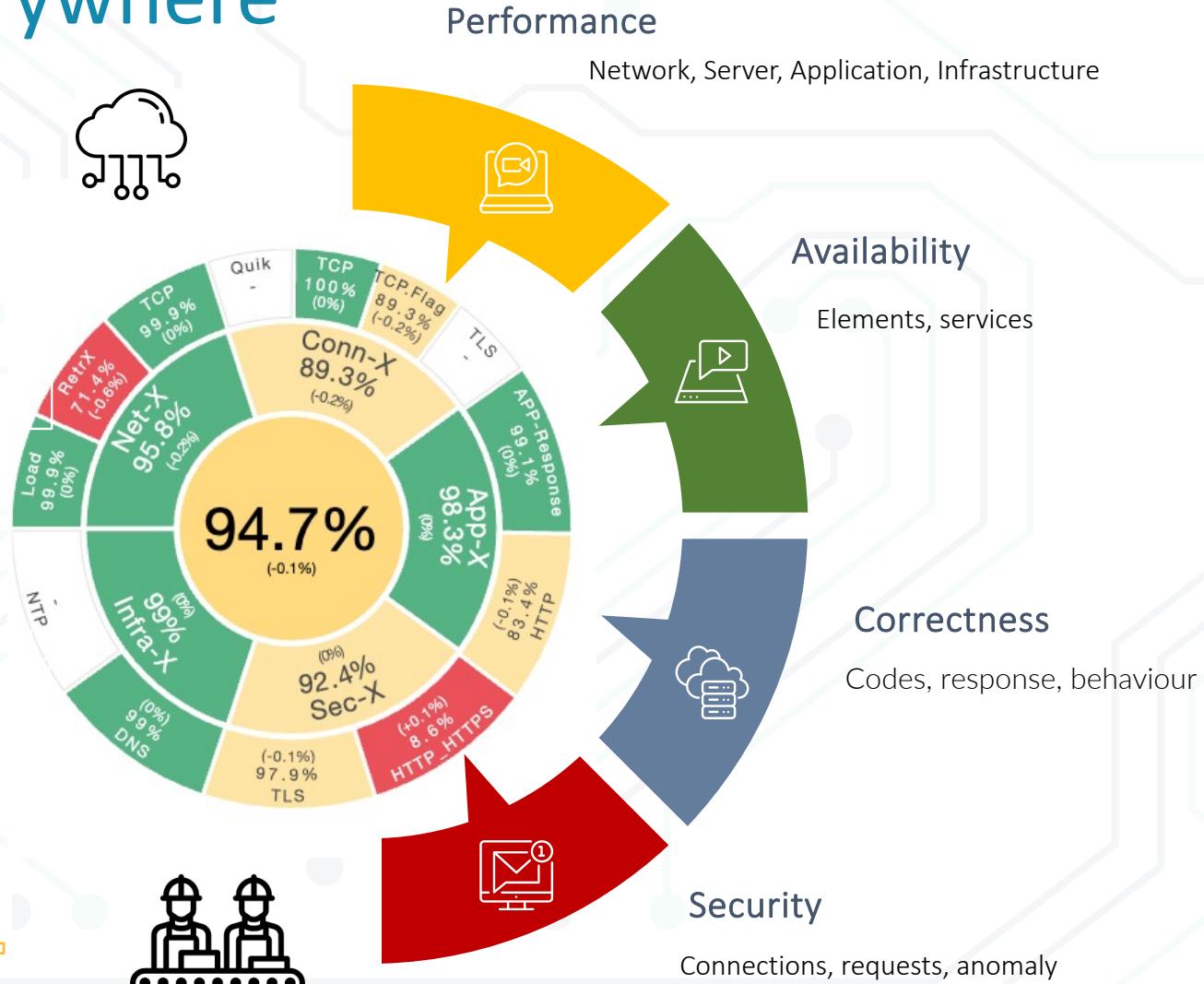
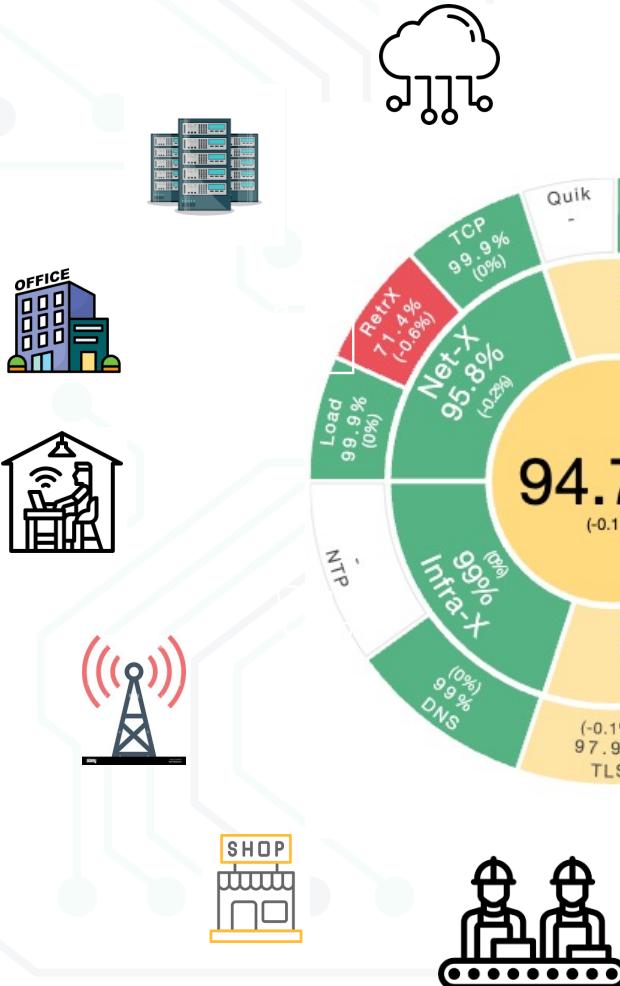




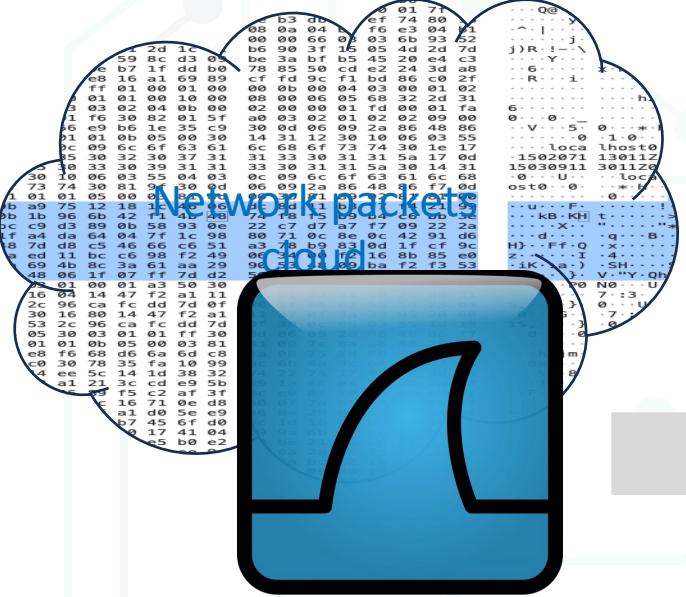
Sharkmon

anything – everywhere

- All known protocols
- Customizable fields
- Customizable indexing



The sharkmon from data - to results



Tshark Packet Processing / Analysis

- Calculation
- Identification
- Filter
- Data export

Sharkmon Processing

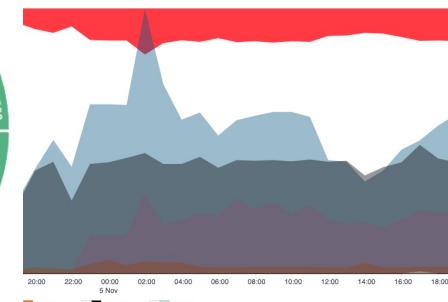
- Data Import
- Indexing
- alerting
- Database

What

Where

When

How





Scenario / Profile

Create new trace scenario

Name: New Scenario

Datasource: Files Drag&Drop

User Trace Scenario

Shared folder

ApplianceApi

Trace scenario

SFTP downloading

Shared folder

Performance check

SharkX_2

Sharing type: Private

Owner: Admin Admin

Name: SharkXMon

Description: SharkX Central

Location Source: Enter location

Truncate packets: 128 bytes

Search Filter: Define filter before analyze: not 0span

Split factor: Split by: None, 300

Anomalies detection: Type: Past 30 days AVG

HTTP Data: Collect web URLs data

Output files settings: Delete pcap files after analyzing

Export data results: Endpoint

File: SharkX_2

Save changes Cancel

Analyzed trace files

Deleted selected Reanalyze Download selected Create Sub-Scenario

Trace Id	Created	State	Execution time	Duration, s	Period	Health Index	Sec-X	Conn-X	App-X	Net-X	Infra-X	File
91577	23.09.2024	Finished	01:00:26.881	300	23.09.2024 13:26:22 - 23.09.2024 13:31:22	92.9 %	99 %	84.2 %	94.6 %	96.7 %	89 %	sharkx_20240923_133122.pcap
91576	23.09.2024	Finished	01:00:15.280	301	23.09.2024 13:21:21 - 23.09.2024 13:26:22	87.9 %	100 %	86.1 %	95 %	96.3 %	63 %	sharkx_20240923_132622.pcap
91575	23.09.2024	Finished	01:00:28.451	299	23.09.2024 13:16:22 - 23.09.2024 13:21:21	88.2 %	98.9 %	86.5 %	95.5 %	92.9 %	67.4 %	sharkx_20240923_132122.pcap
91574	23.09.2024	Finished	01:00:22.608	301	23.09.2024 13:11:21 - 23.09.2024 13:16:22	88.3 %	100 %	92.9 %	94.8 %	94.8 %	59.2 %	sharkx_20240923_131622.pcap
91573	23.09.2024	Finished	01:00:29.953	301	23.09.2024 13:06:21 - 23.09.2024 13:11:22	92.3 %	96.5 %	89.3 %	95.3 %	92.1 %	68.5 %	sharkx_20240923_131122.pcap
91572	23.09.2024	Finished	01:00:20.853	301	23.09.2024 13:01:21 - 23.09.2024 13:06:22	92.1 %	98.7 %	81.6 %	94.2 %	92.2 %	63.8 %	sharkx_20240923_130622.pcap
91571	23.09.2024	Finished	01:00:19.301	301	23.09.2024 12:56:21 - 23.09.2024 13:01:22	91.4 %	100 %	92.3 %	94.9 %	93 %	76.7 %	sharkx_20240923_130122.pcap
91570	23.09.2024	Finished	01:00:31.039	301	23.09.2024 12:51:21 - 23.09.2024 12:56:22	88.8 %	100 %	85 %	94.6 %	97.5 %	66.7 %	sharkx_20240923_125622.pcap
91569	23.09.2024	Finished	01:00:36.071	299	23.09.2024 12:46:22 - 23.09.2024 12:51:21	92.1 %	98.5 %	90.3 %	95.2 %	93.1 %	83.6 %	sharkx_20240923_125122.pcap
91568	23.09.2024	Finished	01:00:15.854	301	23.09.2024 12:41:21 - 23.09.2024 12:46:22	90.5 %	97.3 %	86.6 %	94.8 %	93.6 %	80 %	sharkx_20240923_124622.pcap

Total: 91.097

Update trace profile

Is template: Private

Name: **SharkX_2** (circled in red)

Description:

Profile metrics

Network (18)

Name	Tshark filter
> Load.IP	ip (cnt, cntdev)
> Load.tcpPkt	tcp (cnt, cntdev)
> Latency.iRTT (Ind)	tcp.analysis.initial_rtt (valdev, avg, max)
> RetrX.RTODelay (Ind)	tcp.analysis.rto (valdev, timing, cnt, avg, max, sum)

Network (18) (continued)

Name	Threshold	Colorize	LED	On Graph	Color	Thresholds	Alerting
validev	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	n/a	V > 0 > V > 0 > V	<input type="checkbox"/>
timing	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	n/a	V > 0 > V > 0 > V	<input type="checkbox"/>
cnt	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	n/a	V > 20 > V > 3 > V	<input type="checkbox"/>
avg	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	n/a	V > 7 > V > 5 > V	<input type="checkbox"/>
max	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	n/a	V > 10 > V > 5 > V	<input type="checkbox"/>
sum	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	n/a	V > 10 > V > 5 > V	<input type="checkbox"/>
> Load.Packets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	n/a	V > 0 > V > 0 > V	<input type="checkbox"/>
> RetrX.Retransmission (Ind)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	n/a	V > 0 > V > 0 > V	<input type="checkbox"/>
> Routing.TTL	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	n/a	V > 0 > V > 0 > V	<input type="checkbox"/>
> Routing.ospf	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	n/a	V > 0 > V > 0 > V	<input type="checkbox"/>
> Routing.vrrp	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	n/a	V > 0 > V > 0 > V	<input type="checkbox"/>
> STP.STP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	n/a	V > 0 > V > 0 > V	<input type="checkbox"/>

Total: 35

Connection (27)

Application (19)

Security (23)

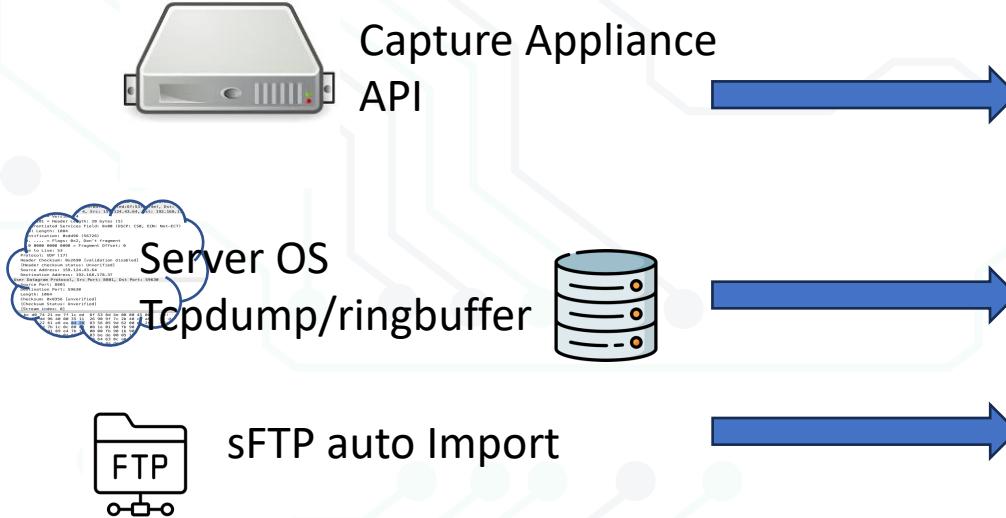
Name	Tshark filter
> HTTP_HTTPS.RC400 (Ind)	http.response.code==400 (pct, cnt, cntdev)
> TLS.v10	tls.record.version == 0x300 or tls.record.version == 0x0301 (pct, cnt, cntdev)
> TLS.Alert_Warning (Ind)	tls.alert.message.level == 1 (pct, cnt, cntdev)
> TLS.Alert_Fatal (Ind)	tls.alert.message.level == 2 (pct, cnt, avg, max, sum, cntdev)
> TLS.Alerts (Ind)	tls.alert.message.desc == (pct, cnt, code, cntdev)
> DoS.Sync (Ind)	tcp.flags == 0x0002 (pct, cnt, cntdev)
> DoS.SynAck (Ind)	tcp.flags == 0x0012 (pct, cnt, cntdev)
> DoS.Final_ACK (Ind)	tcp.seq == 1 & tcp.ack == 1 & tcp.flags == 0x010 (pct, cnt, cntdev)
> Scan.HighSync	tcp.flags == 0x0002 (pct, cnt, cntdev)
> HTTP_HTTPS.SQL-Inject	http.request.uri contains "select" or http.request.uri contains "union" or http.request.uri contains "insert" or http.request.uri contains "update" or http.request.uri contains "delete" (pct, cnt, cntdev)

Total: 29

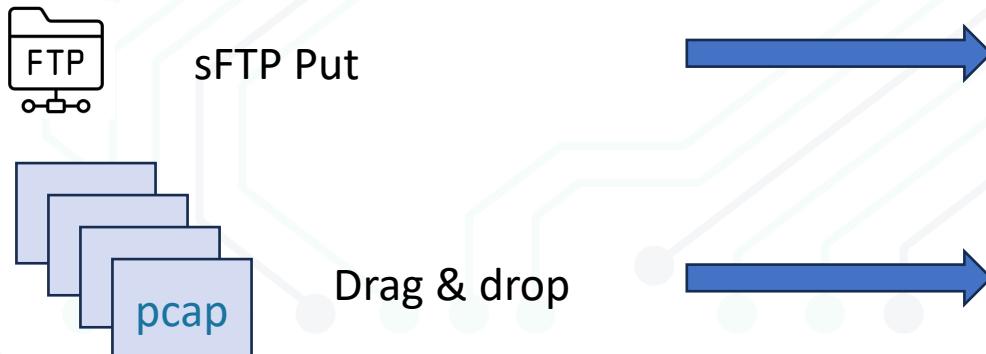
C

Distributed Data Import

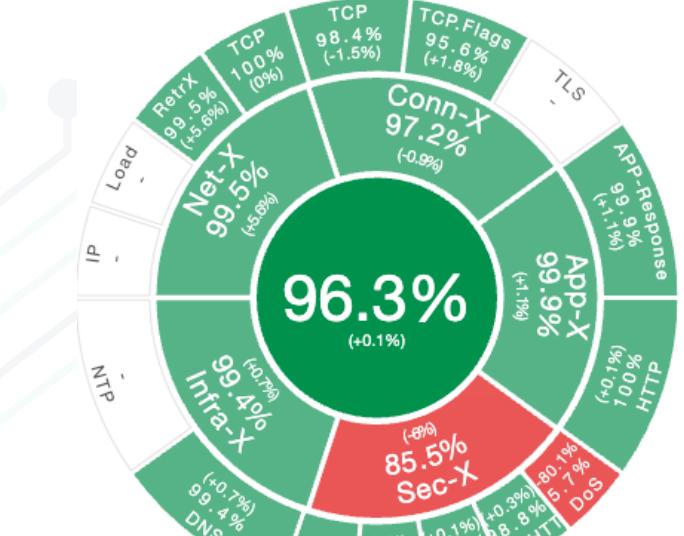
Monitoring Auto-Import



Manual upload



- Parallel data import
- Multiple datasources
- Multiple locations





t(Shark)mon data

Sharkmon Profile Metrics

- Tshark filter field
- Thresholds
- Naming
- **Category / Class assignment**
- **Indexing**
- **Anomaly**
- MIN/AVG/MAX Values per sec
- COUNT / pSec
- Percent – can use any reference (retrX
Per TLS.Sync)
- Codes
 - Tls alert, icmp type, dns response, HTTP
reponse – all Codes use
- Timing

Update trace metric

Sharing type: Public
Name: RTODelay
Description: Retransmission Timeout /RTO

Category: Network
Trace class: RetrX
Tshark filter: tcp.analysis.rto

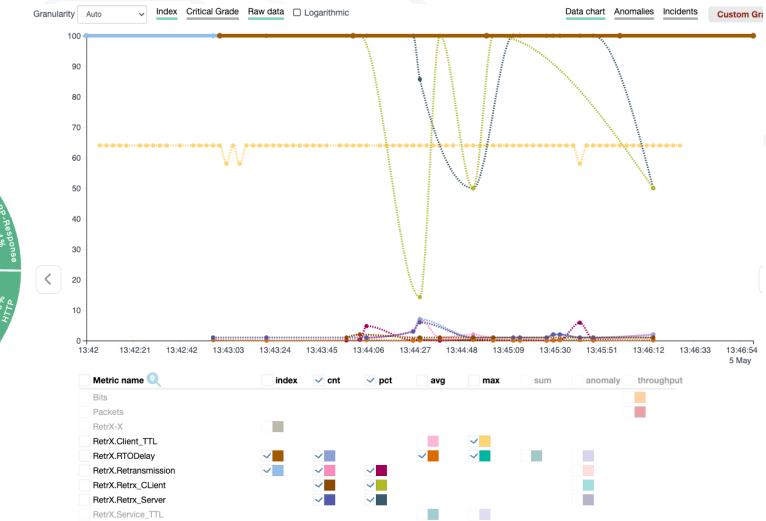
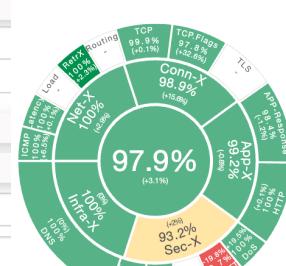
Index configuration

Type: Value
More than:
AVG value: 5
IF factor: 1

Proto type: TCP UDP Other

Calculations

Percent: Select one AGGR: A
Anomaly: COUNT AVG Percent
Timing:
Code:
Stand-alone: COUNT AVG MAX SUM MIN
Round to digit: 4



Metric what and how

- 317.000 possible fields – nobody can know all !
- So lets use - what [We know](#) – and [what others know](#)

Metrics can be shared:

- Export / import

Metric author

- Default set
- User defined own extension
- ChatGPT assistance
- External consultants
- In Future may be reference site

Name	Description
④ > DoS.Final_ACK (Index)	tcp.seq == 1 && tcp.ack == 1 && tcp.flags == 0x010 (pct, cnt, cntdev)
④ > DoS.Retrn_SYN (1)	tcp.analysis.retransmission && tcp.flags.syn (cnt, cntdev)
④ > DoS.SynAck (Index)	tcp.flags == 0x0012 (pct, cnt, cntdev)
④ > DoS.Sync (Index)	tcp.flags == 0x0002 (pct, cnt, cntdev)
④ > HTTP_HTTPS (9)	
④ > Scan (1)	Port Scan
④ > TLS (6)	
④ > VAR (8)	

Name	Description
④ > VAR.ARPA_Spoof (Index)	arp.duplicate-address-detected (pct, cnt, cntdev)
④ > VAR.ExFiltICMP (Index)	icmp and frame.len > 150 (pct, cnt, cntdev)
④ > VAR.FTPMalware	ftp.request.command == "USER" or ftp.request.command == "PASS" (cnt, cntdev)
④ > VAR.RansomDetect	tcp and frame contains "encryption key" (cnt, cntdev)
④ > VAR.SMTP_SpearPhish	smtp.req.parameter contains "Content-Type: application/" (cnt, cntdev)
④ > VAR.SQLInject	http.request.method == "POST" and (frame contains "SELECT" or frame contains "INSERT") (cnt, cntdev)
④ > VAR.SSHBruForce (Index)	tcp.port == 22 and tcp.flags.syn == 1 (pct, cnt, cntdev, pctdev)
④ > VAR.ZeroDayExpl	(tcp or udp) and frame.len > 1500 (cnt, cntdev)

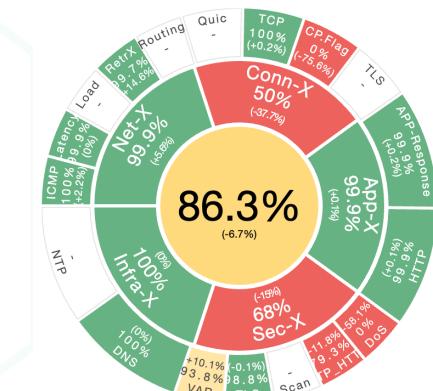


Indexing – why and How AND WHAT !

What is the TOP JOB of Monitoring / analysis ?

- Find the BAD ! – its effects – and ist causes !

- DPA does cover all levels of IT – from most basic transport till final transaction = 7 layers
- **Each layer has often different support team, different skills – and different responsibility !**
- And layers are connected by its effects ! Packetloss & latency may causing bad App responsetime
- Indexing can help indicate
 - what of the much data is critical : the category, the class – and the metric
 - can show clear – who / what was affected !
 - Categories are defined by ist own usecase



86 % – is this good or bad ?

Indexing value by itself is limited

- 92% today - how was yesterday ? Oh 75% ? We are good !
 - Oh 98 % ? We are bad !
- it needs history – comparison
- And user definable thresholds

Indexing

C



Service quality is too low - 83 % !!

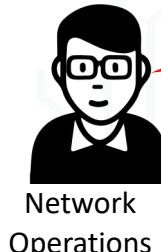


Service Management

Yes – we have network problem now !

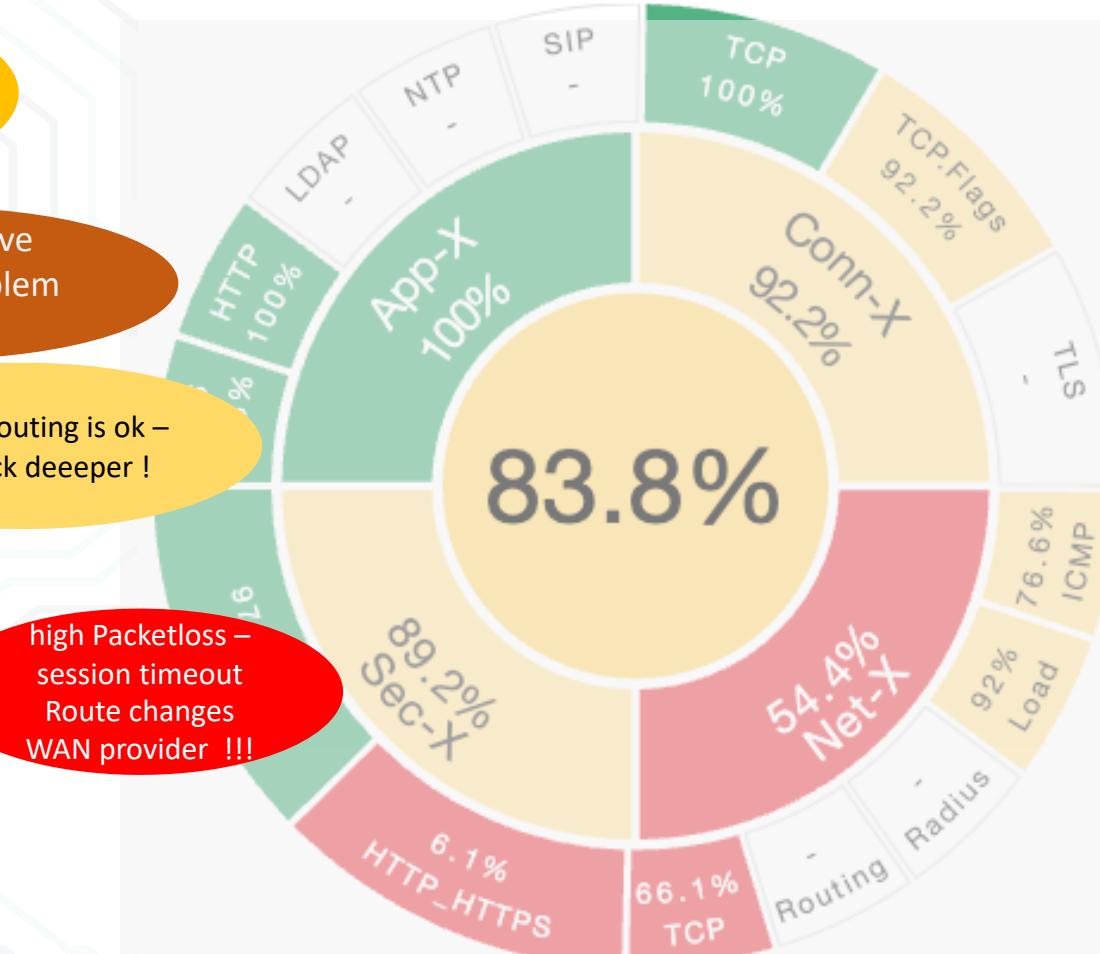


Network management



Load & routing is ok – we check deeper !

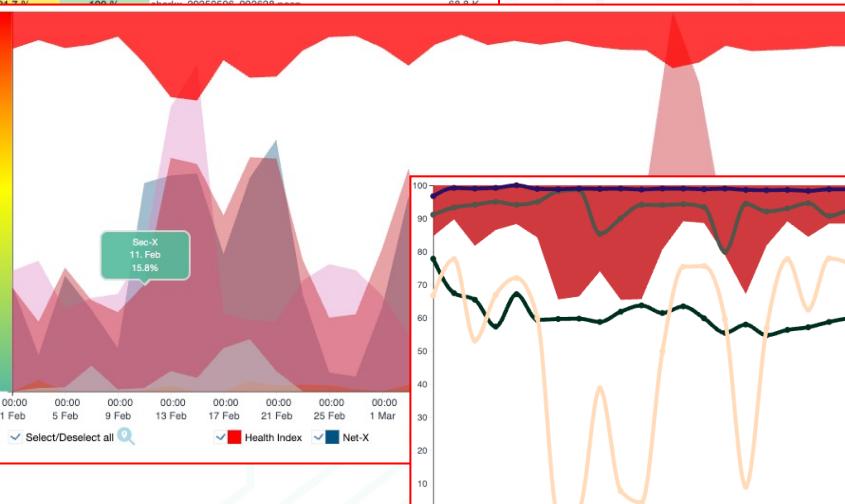
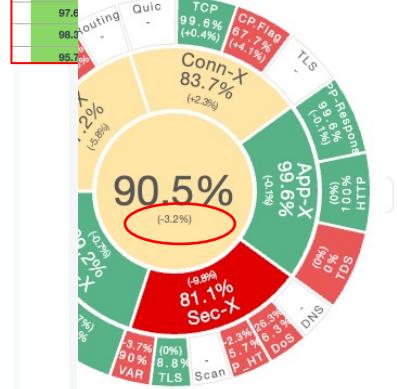
high Packetloss – session timeout Route changes WAN provider !!!



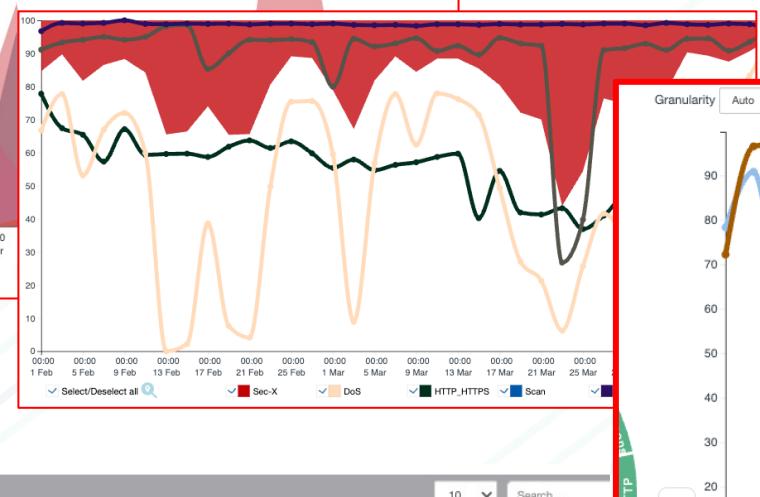
Indexing objects

Health Index	Sec-X	Conn-X	App-X	Net-X	Infra-X	File name	File size
94.9 %	93.3 %	81.2 %	100 %	100 %	100 %	sharkx_20250506_094628.pcap	75.7 K
90.1 %	85.7 %	74.9 %	100 %	100 %	-	sharkx_20250506_094128.pcap	70 K
97.5 %	92.3 %	100 %	100 %	97.6 %	-	sharkx_20250506_093628.pcap	67 K
91.5 %	92.9 %	74.7 %	100 %	98.3 %	-	sharkx_20250506_093128.pcap	63.1 K
90.5 %	92.9 %	74.7 %	100 %	98.3 %	-	sharkx_20250506_093128.pcap	63.1 K

Per PCAP File



Per category / Class



Per Metric



Per Network

Group type : A group Top by : Packets Limit : Top 5000 TCP: 83.5% UDP: 14.7% Other: 1.8%

Members	IP 1	IP 2	Country	Packets	Bytes	Health Index	Net-X
> 1044	131.0.0.8	SharkX	DE	377,769	26.7 M	56.8 %	2.9
> 956	179.0.0.8	SharkX	DE	13,182	1.6 M	68.4 %	8.8
> 899	185.0.0.8	SharkX	DE	69,641	13.1 M	89.2 %	83.9
> 874	190.0.0.8	SharkX	DE	7,861	592.9 K	67.9 %	4.9
> 743	201.0.0.8	SharkX	DE	6,634	644.5 K	74.5 %	5.1
> 735	36.0.0.8	SharkX	DE	16,912	1.2 M	78.4 %	94.7

Per Conversation

Conversations metrics Analysis

Sorting A -> Z

Sorting Z -> A

Clear

Less than

80

Apply

Cancel

IP 1	Country	IP 2	Country	App Port	Packets	Bytes	Data Time	Health Index	Net-X	Conn-X	App-X	Sec-X
SharkX	DE	ec2-140-1...	CN	SSH/SCP/...	336	22.3 K	2.7 %	58.8 %	73.6	100 %	-	3.4 %
SharkX	DE	150.138.7...	CN	SSH/SCP/...	336	22.4 K	2.6 %	59.1 %	71.5	100 %	-	5.8 %
SharkX	DE	150.138.7...	CN	SSH/SCP/...	332	22.1 K	2.6 %	58.5 %	74 %	100 %	-	1.5 %

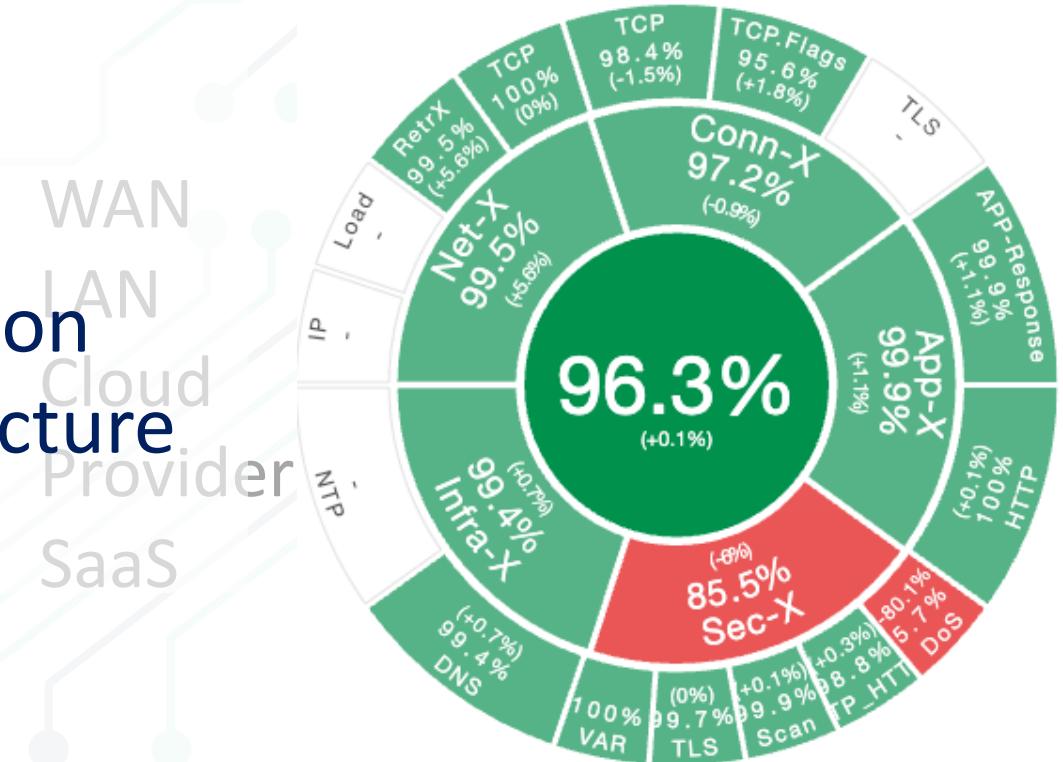


Different Perspectives

the round **table** view



- Network
- Server
- Application
- Infrastructure
- Security





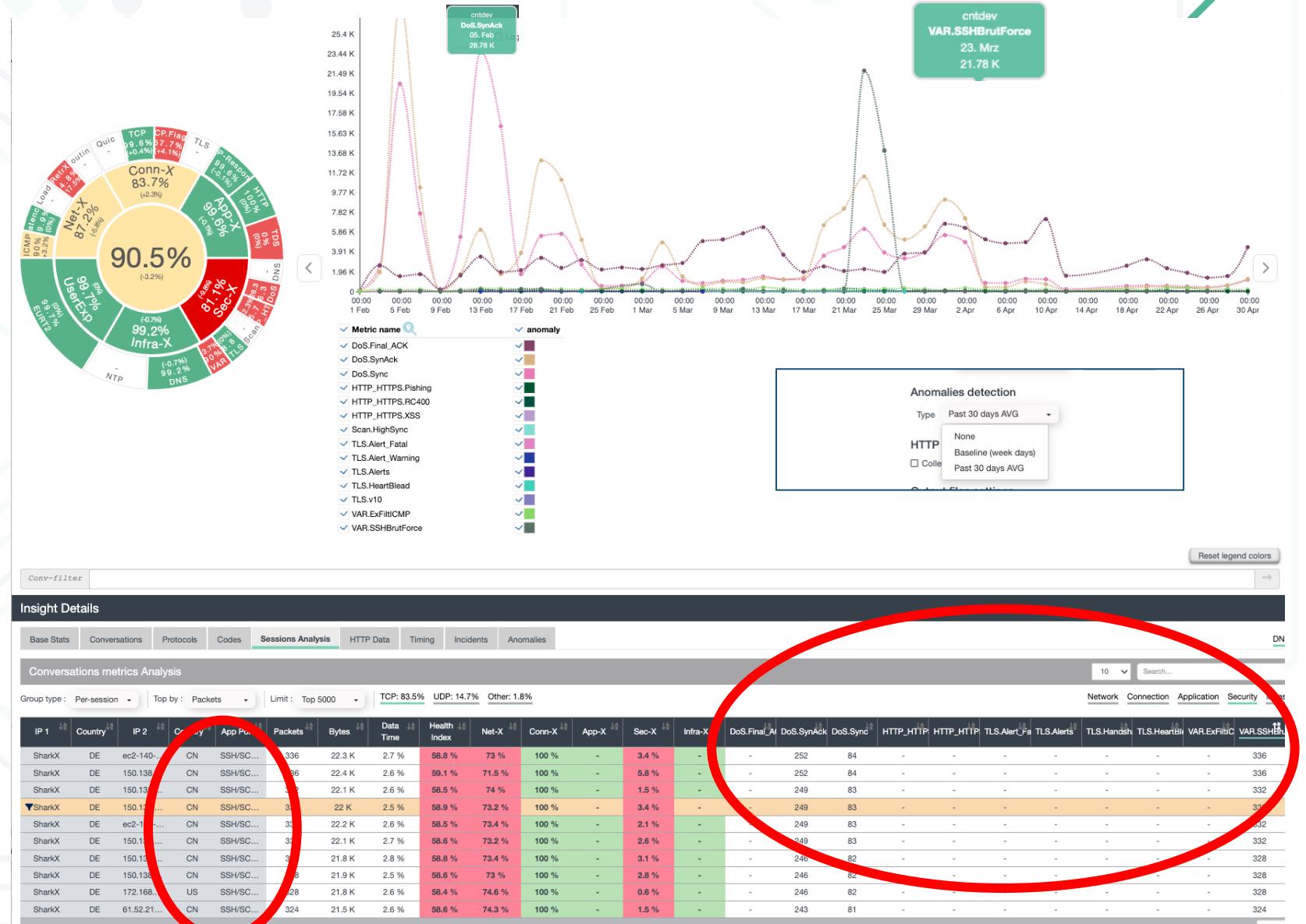
Anomaly – why and how

Problems

- User can not KNOW all metrics
- Fix thresholds often not helpfull
- Cause & Effect often technology-crossing

... and solving

- The anomaly factor – used for many metrics – can help to show heavy changes / **abnormal behaviour**
 - Example: Brutforce : **23.000!! higher than normal**
 - 23.000 remote IPs
- Can show cause & effect – even over different technologies
- We calc constantly AVG over weekday baseline and compare the last seen values with this AVG value



Sharkport

- Easy check features
 - Manual upload files
 - Create / change profiles
 - Invite customers to upload pcaps
-
- Limits
 - no anomaly detection
 - Just manual upload
 - Contact me at ad@inets.de



C

What do we want here ?

- partners
 - Supporters
 - Feedback